EMERGENCY SUPPORT FUNCTION 8: PUBLIC HEALTH & MEDICAL SERVICES COORDINATED RESPONSE & RECOVERY EFFORTS AFTER THE BOSTON BOMBINGS
BPHC ORGANIZATIONAL STRUCTURE

Executive Office

Office of Public Health Preparedness

- Chief of Staff
- Communications
- Policy & Planning
- Emergency Shelter Commission

Administration & Finance

- Information Technology Services
- Intergovernmental Relations
- Consortium for Professional Development
- Research & Evaluation

Addictions Prevention, Treatment and Recovery Support Services

Child, Adolescent, and Family Health

Community Initiatives

Emergency Medical Services

Homeless Services

Infectious Disease
BOSTON HEALTHCARE SYSTEM

1 Municipal Ambulance Service
  – Over 350 EMTs & Paramedics
  – Mutual Aid Agreements with Private Ambulance Services

20 Licensed Hospitals
  – 12 Acute Care
  – 6 Trauma Centers

24 Community Health Centers
  – 1st Launched in Boston in 1965.

Expansive Long Term Care, Home Health, Specialty Care, Mental Health
MONDAY, APRIL 15, 2013: BOMBINGS OCCUR
PATIENT Transports*

- 41% of critical transports in 30 minutes
- 75% of critical transports in 45 minutes
- 100% of critical transports in 60 minutes

*16 non-critical patients were transported after 60 minutes, with the final transport occurring at 8:50 pm.
Patient Distribution: The First 60 Minutes

Patient Counts

- Beth Israel Deaconess Medical Center
  - 17 patients
- Boston Medical Center
  - 19 patients
- Brigham & Women’s Hospital
  - 23 patients
- Boston Children’s Hospital
  - 4 patients
- Carney Hospital
  - 5 patients
- Brigham & Women’s Faulkner Hospital
  - 12 patients
- Massachusetts General Hospital
  - 16 patients
- St. Elizabeth’s Medical Center
  - 11 patients
- Tufts Medical Center
  - 11 patients

Orange map labels indicate Level 1 Trauma Centers
Blue map labels indicate all others
MIC ACTIVATION: BOSTON BOMBINGS
MIC ACTIVATION: BOSTON BOMBINGS

The Stephen M. Lawlor Medical Intelligence Center (MIC)

American Red Cross
Boston Athletic Association
Boston Healthcare Preparedness Coalition
Conference of Boston Teaching Hospitals
MA Dept. of Mental Health
MA Dept. of Public Health

MA Office of Emergency Medical Services
Mayor’s Office of Emergency Management
Riverside Community Health
Salvation Army
US Dept. of Health and Human Services
US Public Health Service
COMMUNITY SUPPORT CENTERS

SERVICES provided

- Mental Health Counseling
- Sheltering
- Family Reunification
SUPPORT SERVICES: PUBLIC INFORMATION

MAYOR’S Health Line • 617-534-5050

253 BOMBING related calls
Mental Health Counseling
88

Offers of Assistance/ Informational Needs
152

Family Assistance Center Inquiries
15

MAYOR’S 24-HOUR Hotline • 617-635-4500

21,583 CALLS ANSWERED
2498 calls looking for loved ones

(April 15-16)

PUBLIC INFORMATION Hotlines
MIC MENTAL HEALTH COORDINATION

Mental Health Services

207 SESSIONS
through April 26

Thousands SERVED

600+ HOURS

Service Providers
- American Red Cross
- Boston Public Health Commission
- MA Department of Public Health
- Riverside Community Care
- Salvation Army
- US Health and Human Services Mental Health Team

Populations Served
- 50%
- 12%
- 13%
- 7%
- 11%
- 5%
- 2%

OFFICE OF PUBLIC HEALTH PREPAREDNESS
BOSTON FAMILY ASSISTANCE CENTER

80 CLIENT INTAKES at physical assistance center
(April 18-26)

38 CLIENT INTAKES at virtual assistance center
(April 27 - August 28)

Top Needs and Services Requested

1. Mental Health Referral
2. Victim Compensation
3. Benefit Information
4. Financial
5. Transportation
6. Health Insurance
7. Legal Assistance
8. Provision of Medications
9. Support Groups
10. Crisis Intervention
11. Lodging
12. Therapy Dogs
13. Unemployment Benefits
14. Workers’ Compensation
15. Relocation Assistance
16. Housing Modification

Boston Public Health Commission • American Red Cross • FBI Victim Assistance • Massachusetts Office of Victim Assistance • U.S. Attorney’s Office • U.S. Health and Human Services • Boston Police Department Victim Assistance • Public Safety Details: Boston Police, Boston EMS, State Police

OFFICE OF PUBLIC HEALTH PREPAREDNESS
THANK YOU

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