

The Florida Emergency Preparedness Guide is available in English, Spanish and Creole. A large-print version is also available.

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Make an Emergency Plan

Your Plan, Just Make It!

>What you and your family will do.
>What to have on hand.
>What to take with you.
>Where to go, if necessary.
>A pet plan.

The basics

List each person your plan will cover and each person's full contact information.

List all supplies and equipment needed for each person in your plan. It may be 72 hours or more before help can arrive.

Identify any health conditions or disability-related needs of your group and include instructions.

Decide on where you will go if an evacuation becomes necessary. Plan your route and **include alternate options.**

Make copies of financial, insurance and medical records and keep them with your emergency plan.

Be sure children know and understand the emergency plan.

Each person will need identification and contact information to carry with them in an evacuation, **especially children and older adults.**

Include your service animals and family pets in your plan.

Create effective evacuation steps

Be clear about where you will go in an evacuation. Decide if you will stay with friends or relatives in a safe location, stay in a hotel or motel, or go to a county approved public shelter.

If someone in your evacuation group needs basic medical care on a daily basis, a Special Needs shelter may be an option. Contact your county emergency management office (see page 13) for more information.



Be aware of each person's transportation needs. Keep up your vehicle's basic maintenance and refill the gas tank when it reaches half-full.

 If you know you will need transportation assistance in an emergency, pre-register with your county emergency management office. This will enable the responding agency to plan for needs in advance.

Determine **two additional emergency locations** to meet in case you are unable to return home. One should be nearby your home, and the other outside of your neighborhood. Be sure everyone listed in your evacuation plan is familiar with these rally points.

Identify a central emergency contact person for your group. Choose a friend or family member who lives outside the area and provide contact information for everyone in your group. Be sure each person has the central contact's phone numbers, email and street address.

Remember, in most cases, an evacuation means to go tens of miles, not hundreds of miles away.

Maintain your plan, supplies & equipment

Review and practice your plan every six months.

Conduct fire and emergency evacuation drills every six months with everyone in your home.

Check **food supplies** every six months for expiration dates. Use any food about to expire and replace it in your supply kit.

Read the indicator on your fire extinguishers and follow the manufacturer's recharge instructions.

Test smoke and carbon monoxide alarms monthly and change the batteries at least once a year. **Replace alarms every 10 years.**

Make a pet plan

List the basic supplies needed for a **minimum of three days** for each pet: healthy food, water, medicine, bed, leash, muzzle, toys and a carrier for each animal.

Have up-to-date immunization records for your pet and keep them with your emergency plan.

Have your pet wear a collar and identification tag at all times, and add your cell phone number or your veterinarian's phone number on your pet's ID tag.

Know if your evacuation destination (friends, hotel or shelter) is petfriendly.

Find out what your **community's plans and resources** are for protecting pets in an emergency.

Contact your veterinarian, local animal shelter or humane society for information about their **emergency** plans to shelter pets.

Make an Emergency Plan

Before an **emerg**ency

Have emergency cash on hand and keep your car's gas tank full.

Know where you are going and how you plan to get there before you leave home. Let others know your destination and intended route.

Leaving early in an evacuation is helpful. Leaving later may not allow you enough time to reach safe shelter.

Remember that people in other areas of the state may have received evacuation orders, so if you leave early, roads may already be congested.

Know what **alternate routes** are available before you leave.

Food safety

Turn refrigerator and freezer controls to the **coldest settings.** Only open the refrigerator or freezer during a power outage when necessary.

Food will stay frozen for up to 48 hours if a freezer is full and **tightly packed**. Food may keep for 24 hours in a partially-filled freezer. You can **fill empty freezer spaces** with reusable ice containers. Fill empty

Take Action!

plastic containers about 90 percent full with water loosely cap the containers and place in freezer.

If food in the freezer does defrost, use it within one or two days. Never refreeze food that has thawed completely. If you're unsure food is safe, throw it out!

After an emergency

Carry valid ID. You may be asked to show proof of residency to be allowed back into your home neighborhood.

If you are home, stay home. This will help keep roads clear for emergency responders.

If there was flooding, be aware of snakes, insects and animals driven to higher ground.

Avoid downed or damaged **power wires**.

Enter your house with caution. Do not strike matches until you are certain there are no gas leaks.

If there is a power outage, turn off or unplug all major appliances and electric devices to **avoid damage from a sudden surge** when power is restored.

If you have a generator, remember to never operate it inside. Do not operate it near any open door, window or garage door.

Help children cope

Present a truthful picture of the situation that is simple and manageable.

Monitor media exposure. If your child watches any television or uses the Internet when images or news about the event will be shown, watch with them to encourage communication and provide explanations.

Children's fears are valid. Always take their feelings seriously.

Give children **simple tasks** to do that can help in an emergency.

Teach your children **who and when to call for help** family members or family friends. Teach your children how to take shelter and how to contact others if they are at home alone.

Make an Emergency Supply Kit



Your kit should meet your needs and the needs of those in your plan. Choose a waterproof container that is easy to carry. Make sure everyone knows where the kit is stored!

The basics

>WATER

Store water in plastic containers such as large soft drink, juice or milk bottles keep in a cool, dry place. Avoid containers that will decay or break, such as paper milk cartons or glass bottles. Store water in a bathtub for washing and flushing toilets.

Store one gallon of water per person per day for up to 7 days. Include water for drinking, cooking, hygiene.

Active people need to drink at least two quarts of water each day—hot environments and extra physical activity can double that amount. Children, nursing mothers and people who are ill will need more water.

□Keep purchased bottled water in its original, sealed container. Note the "use by" date.

>FOOD

Choose foods that are healthy, nonperishable, and do not require refrigeration before and after opening. Foods that do not require cooking are easiest to manage.

■Store at least a three- to seven-day supply of food per person.

Canned or packaged non-perishable meats or fish

Canned vegetables, fruits, packaged dried fruits, nuts

Manual can openers

Disposable plates and utensils, special eating utensils, paper napkins, towels

Canned jellied alcohol (like Sterno) if you must heat food. Pack matches in a waterproof bag. Only use grills or gasoperated cookers outdoors.

>MEDICINE

Arrange with your

health care provider and pharmacist for emergency medication supplies. Under a federally declared emergency, you can get an extra 30-day supply with no price increase—even for recently filled prescriptions.

List of all medications

Equipment and supplies necessary for your medications: alcohol wipes, syringes, test equipment, ice or other coolants for medications that require lower temperatures.

Aspirin or non-aspirin pain reliever

Anti-diarrhea medication

Antacid for upset stomach



Formula Diapers and wipes Disposable bottles and nipples

formula, milk, or baby food □Medications, medicine dropper **D**Baby soap and shampoo □Baby's physician or nurse phone numbers UWater



For pets □Pet food, water. and bowls ■Medications. immunization records **D**Collar, leash, or harness **D**Identification and rabies tags Carrier, 1 per animal **D**Cat litter pan, extra litter

Children's

medications

>GLASSES & **HEARING AIDS**

Spare prescription glasses, even if they are not your latest prescription. Spare contact lenses and cleaning solution.

Sunglasses prescription or not

Spare hearing aids, even if they are not your latest prescription—pack extra batteries.

>MEDICAL& DEVICES

List of medical devices such as pacemakers, pumps, monitors and accommodation devices, with their models and serial numbers—pack extra batteries.

>FIRST AID KIT

Make first aid kits for your home and each car.

Sterile, adhesive bandages—assorted sizes

Safety pins assorted sizes

Cleansing agent or soap

Latex gloves, 2 pairs

Sunscreen

2-inch sterile gauze pads, 4–6

4-inch sterile gauze

pads, 4–6 Triangular

bandages, 3 2-inch sterile roller bandages, 3

□3-inch sterile roller bandages, 3

Scissors

Sewing needle

Adhesive tape

Antiseptic

Rubbing alcohol

Thermometer

Tongue blades, 2

Tube of petroleum jelly or other lubricant

Medicine dropper

>CLOTHING & BEDDING

Laundry detergent in resealable container

One complete change of clothing, and sturdy shoes or work boots for each person

Large-brim hat to protect head and ears

Rain gear

Favorite pillows and sheets

Blankets or sleeping bags

Cold weather items: hat, gloves, thermal underwear

>OTHER ITEMS

Do not include candles in your kit. Candles cause more fires after a disaster than anything else. Use flashlights or lanterns.

Toothbrushes, toothpaste, denture cleaner

Cash or traveler's checks

Spare keys

Aluminum foil

Standard telephone that plugs directly into a wall

TTY's with extra batteries

Hand-crank or battery-powered radio with headphones or earplugs—pack extra batteries

Hand-crank or battery-powered flashlight—pack extra batteries



Moistened towelettes

Important documents

>PROPERTY

List of home belongings. Include pictures of your belongings and home.

List of business inventory and photos

Insurance company information (property insurance)

>CONTACTS

Organize the following contact information:

A list of official emergency numbers

Family and friends

Credit card, bank, securities information

Home maintenance and personal services workers

Include instructions for shutting off utilities

Animal immunization records and veterinarian information

>MEDICAL INFORMATION

Doctor's contact numbers

Health insurance provider information (health insurance policy numbers, claims numbers, contact numbers)

Blood type

Allergies

Medical history and current conditions

Medications and doses, special handling

Instructions and dispensing pharmacy phone numbers

List of style and serial numbers of medical devices such as pacemakers, pumps, accommodation devices, assistive devices

Documents identifying disabilities or access and functional needs, records

>MAKE YOUR DOCUMENTS PORTABLE FOR AN EVACUATION

Scan and save important documents and files onto a thumb drive, or organize important information in a notebook.

Store all thumb drives, documents and information notebooks in waterproof bags or containers.



Additional Items for People with Disabilities or Access and Functional Needs

Mark all of your items with fluorescent tape, large print or Braille.

Equipment & other supplies

■Spare parts, batteries or battery chargers for: mobility equipment, assistive devices and hearing aids.

Check with your vendor about how to charge your battery. Can you connect to a vehicle battery using jumper cables? Connect to a converter that plugs into a vehicle's cigarette lighter? Or do you need a solar charger system?

Wheelchair or scooter tire repair kit

□Walker, crutches or canes

Urinary function supplies, ostomy supplies, incontinence pads, personal hygiene items

Dialysis equipment and supplies

Dressing devices

Oxygen (tanks or generator) with flow rate attached

□Suction equipment

Dentures

□Ice chest and ice or "keep cool" material for medications. If using dry ice, wear dry cotton gloves.

□Special pads or cushions

Battery-operated radio or music player with headphone or earplug—pack extra batteries.

Recreational or occupational reading material

If you have a visual disability

Talking or Braille clock, or large-print timepiece with extra batteries

At least one extra white cane

Extra magnifiers

If you are deaf or hard of hearing

Keep a card that indicates you are deaf or have hearing loss in your supply kit and with you at all times

□Include any other communication information such as "I do (or do not) know American Sign Language," or, "My service animal may legally remain with me."

Battery-operated, digital television set emergency broadcasts may give information in American Sign Language or open captioning.

Paper and pencils in your car and supply kit

Flashlight, whistle or other noisemaker—keep with you at all times.

If you have a speech-related or communication disability

Power converter for your laptop computer. A converter allows laptops 12 volts or less to be operated from the accessory socket on the dashboard of a vehicle.

Pencil and paper for a backup communication resource.

Electronic communicator or artificial larynx—keep with you at all times.

Copies of a word or letter board, and preprinted key phrases you would need for an emergency. Keep in your kit, wallet, purse, etc.

If you have a cognitive disability

Have your assistant help prepare emergency plans and information in a way that is easy for you to understand. A step-by-step sequence is most helpful.

Copy of any instructions or information you will need with you and in your supply kit.

□Pencil and paper to keep track of and to help you remember any new instructions.

If you use self-administered medical treatments

Bring the medicines you will need when traveling.

Arrange with your health care provider and pharmacist for emergency medication supplies. Under a federally declared emergency, you can get an extra 30-day supply with no price increase—even for recently filled prescriptions.

lf you use telecommunications relay services

Look into different options to use as back-up including:

Dialing 711, nationwide

Cap Tel, captioned telephone

Internet-based relay, through a computer, text pager, PDA, etc.

□Video relay services, through broadband

People will want to help you

Be ready to give brief, clear and specific instructions and directions to people, either orally or in writing. Have cards with prewritten instructions. Examples:

"Please take my— Oxygen tank. Wheelchair.

Gamma globulin from the freezer. Insulin from the refrigerator (or ice chest).

- Communication device from under the bed."
- > "Please do not try to straighten my knees. They are fused in a bent position."
- >"I have had a brain injury that affects my memory. Please write down all important instructions and information."



Priority Reconnection Service

Florida law requires that all utility companies offer a 'priority reconnection service" for people with disabilities who use power-dependent equipment. To get placed on their priority reconnection list, contact your utility company for more information.

- >"I am blind/visually impaired. Please let me grasp your arm firmly."
- > "I am deaf. Please write things down for me or provide an ASL interpreter as soon as possible."

Waiting in lines

Let a responder or relief worker know if you cannot wait in long lines for items like water, food or other assistance. Practice how to explain clearly and briefly why you need this help. You may also want to write the explanation down ahead of time.

Be Prepared ... Stay Informed

If there is an emergency in your area, be ready to:

Activate your emergency plan.
 Locate your emergency supply kit.
 Follow local alerts on the radio, television, internet and other warning systems.

For some emergencies, staying at home, formerly know as "shelter in place" is an option, but for others, evacuation is your best choice. Consider the risks in your area. Do you live on or near the coast, near a river or stream that can flood, or near a nuclear power plant? How could an emergency in your area affect roads and utilities?

Pay attention to your surroundings, monitor trusted sources of news and be ready to take action.

Stay

Gather your family and friends already in your home, your pet and your emergency supply kit.

Stay inside your home, **away from all windows, skylights and glass doors.** The Federal Emergency Management Agency (FEMA) recommends using the most interior room, closet or hallway on the lowest level of your home during severe weather.

Be sure you have **clean containers for storing water.** You should have a minimum of one gallon per person per day.

Ready your week's supply of healthy, non-perishable foods that you won't need to cook. Remember to have a **non-electric**, **manual can opener** on hand.

•Limit your telephone or cell phone use to only when absolutely necessary. Make sure your cell phone and TTY are fully charged and back-up batteries are available.

If you have a generator, never operate it inside. Do not operate it near any open door, window or garage door.

It's important to **wait for official notice** that the emergency is over before going outside your home.



If you use a wheelchair, make more than one exit from your home wheelchair accessible in case the primary exit is blocked. Plan and practice how to escape from your home.



or



Evacuate

If you must leave home, **follow your emergency plan** and your steps for an effective evacuation.

Gather your family and friends already in your home, your pet and your emergency supply kit.

Turn off your home's water and electricity **at the main valve and breaker.** Turn off any propane tanks. Do not turn off natural gas unless local officials say to do so.

Hurricanes, severe storms, tornadoes and wildfires can change direction. **Continue to listen for weather updates** and stay informed.

Follow your planned travel route or as directed by local authorities, and bring a map.

For some emergencies, a public shelter may be opened in your area. Local authorities will make **announcements on the status of public shelters.**

Depending on the scale of the emergency, you may need to evacuate the area entirely, out of the forecasted impact zone. But in general, **tens of miles, not hundreds of miles, are necessary for evacuations.**

Be Prepared...Stay Informed



>Flooding

STORM SURGE is a dome of water pushed onshore by hurricane and tropical storm winds. Storm surges can reach 25 feet or more.

STORM TIDE is a combination of storm surge and the normal tide that causes very high water levels.

Before the flood

Review your emergency plan and update as needed.

Are you in a flood zone? Find and review your flood insurance policy if you have one.

Flooding that threatens your home should trigger your emergency plan. **Locate your supply kit** and be ready to take action.

When a flash-flood watch is issued for your area

Refer to your **emergency plan's evacuation steps** as to what you will do and where you will go.

Monitor events by radio, television or internet. Listen for warnings and reports of flooding.

Be prepared to evacuate immediately if needed.

If you are on a road, watch for flooding at highway dips, bridges and low areas. **Don't drive or walk through standing water.**

Follow instructions from emergency officials.

When a flash-flood warning is issued for your area

Act quickly to protect yourself and those who depend on you. If you have to **hand-carry supplies, gather the critical items** from your emergency supply kit.

Don't try to drive through water. As little as one foot of moving water can sweep most vehicles away. If your vehicle stalls, evacuate all passengers immediately to higher ground.

Do not attempt to cross a flooding stream on foot. Avoid walking through any water if you have open cuts or sores.

Be cautious at night while driving or walking when it's more difficult to recognize flood danger.

Keep children away from floodwaters near culverts and storm drains.



In an emergency, your best choice for shelter is outside of the evacuation area, in a safe and secure structure with family and friends.

The American Red Cross staffs emergency shelters. Visit www.redcross.org/ find-help/shelter for a list of open shelters, or call your local Red Cross chapter for open shelter information.

Shelters & pets

Service animals (specially trained dogs or miniature horses) that assist people with disabilities are allowed in shelters. Their care is the sole responsibility of the owner.

Most shelters cannot accept pets because of health and safety concerns. Family pets are only allowed in predesignated, petfriendly shelters. Check with your county's emergency management office for policies and rules of pet-friendly shelters (see page 13).



When severe weather emergencies occur, the State of Florida may open temporary emergency shelters in approved schools, office buildings or other facilities.

Two types of shelters GENERAL POPULATION

SHELTERS This type of shelter is stocked with basic needs like food and water, and offers a temporary place to sleep during an emergency. A general population shelter is able to give basic first aid, but not medical care. You will need to bring supplies such as bed linens, blankets, clothing, toiletries, hygiene items and personal medications. Other than food and water, the resources available at general population shelters will vary. If you have a medical condition requiring daily assistance, you may want to pre-register for a special needs shelter.

SPECIAL NEEDS

SHELTERS Special needs shelters are different from general population shelters. If you need daily medical assistance like routine nursing care, help with medication, oxygen therapy, electricity for life-supporting medical equipment, and you don't have another place to go, you may be eligible to go to a special needs shelter.

During an emergency, special needs shelters provide more medical care and supervision than a general population shelter. Be aware that special needs shelters do not provide the level of care of a hospital or emergency medical center. They provide a safe location for basic medical aid until the emergency is over. You will need to bring your medical supplies and current medications with you to the special needs shelter. Caregivers and service animals are encouraged to come with you.

There are certain eligibility criteria you must meet to have access to a special needs shelter. To find out if you are eligible and to pre-register, contact your county emergency management office (see page 13).

If you evacuate, pack games, books and toys for children.

Services in Your Community

Online resources

A planning tool for people with disabilities or access and functional needs is available at www.floridadisaster.org.

American Red Cross:

www.redcross.org and www.prepare.org. The American Red Cross booklet Preparing for Disaster for People with Disabilities and other Special Needs is available for free at: www.redcross.org/services/ disaster/beprepared/disability. pdf.

Florida Emergency Management Community: www.floridadisaster.org

Federal Emergency Management Agency (FEMA): www.fema.gov

Florida Centers for Independent Living (CIL) are committed to assisting those with disabilities plan for emergencies: 1-866-575-6004 or 1-877-822-1993.

National Organization on Disability: www.nod.org/ emergency

Clearinghouse on Disability Information, Special Education and Rehabilitative Services Communications and Customer Service Team: 1-202-245-7307 or 1-202-205-5637, TTD The National Center on Emergency Planning for People with Disabilities: www. disabilitypreparedness.org

Florida Poison Information Center Network toll-free hotline

The Florida Poison Information Center Network (FPICN) provides emergency services 24 hours a day to Floridians: **1-800-222-1222**, accessible by voice and TTY.

Disaster contact information

American Red Cross—food, shelter, financial assistance: 1-800-RED CROSS (1-800-733-2767). National headquarters staff: 1-202-303-5214. Public inquiries: 1-202-303-4498.

America's Second Harvest food: 1-800-771-2303

FEMA Fraud and Abuse Hotline, Department of Homeland Security: 1-800-323-8603

FEMA Registration—first step for disaster assistance: 1-800-621-3362 or 1-800-621-FEMA

FEMA—TTY for hearing impaired: 1-800-462-7585

Florida Abuse Hotline: 1-800-962-2873 or 1-800-96ABUSE

Florida Child Care—resource and referral: 1-888-352-4453

Florida Department of Financial Services—claims problems: 1-800-227-8676 or 1-800-22-STORM

Florida Emergency Information Line: 1-800-342-3557

Florida Volunteer and Donations Hotline: 1-800-354-3571

Hunger Hotline, Florida Association for Community Actions: 1-800-329-3663

Price Gouging Hotline, Florida Department of Agriculture and Consumer Services: 1-800-435-7352

Price Gouging Hotline, Florida State Attorney General: 1-800-646-0444

Project HOPE, Florida Department of Children and Families—crisis counseling: 1-866-518-1825

Salvation Army: 1-800-725-2769. To volunteer and donate: 1-866-435-7669.

U.S. Department of Veterans' Affairs—information and referral: 1-800-827-1000

Special needs shelter registries (emergency management offices)

Alachua: (352) 264-6500 Baker: (904) 259-6111 Bay: (850) 784-4000 Bradford: (904) 966-6336 Brevard: (321) 637-6670 Broward: (954) 357-6385 **Calhoun:** (850) 674-8075 **Charlotte:** (941) 833-4000 Citrus: (352) 746-6555 **Clay:** (904) 284-7703 **Collier**: (239) 252-3600 **Columbia:** (386) 758-1125 DeSoto: (863) 993-4831 **Dixie:** (352) 498-1240 Duval: (904) 630-2472 **Escambia:** (850) 471-6400 Flagler: (386) 313-4200 Franklin: (850) 653-8977 Gadsden: (850) 875-8642 Gilchrist: (386) 935-5400 **Glades:** (863) 946-6020 Gulf: (850) 229-9111 Hamilton: (386) 792-6647 Hardee: (863) 773-6373 Hendry: (863) 612-4700 Hernando: (352) 754-4083 Highlands: (863) 385-1112 Hillsborough: (813) 236-3800 Holmes: (850) 547-1112 Indian River: (772) 567-2154 Jackson: (850) 482-9678 Jefferson: (850) 342-0211

Lafayette: (386) 294-1950 Lake: (352) 343-9420 Lee: (239) 533-0622 Leon: (850) 488-5921 Levy: (352) 486-5213 Liberty: (850) 643-2339 Madison: (850) 973-3698 Manatee: (941) 749-3507 Marion: (352) 369-8100 Martin: (772) 287-1652 Miami-Dade: (305) 513-7700 or 311 Monroe: (305) 292-4591 Nassau: (904) 548-4980 **Okaloosa:** (850) 651-7150 **Okeechobee:** (863) 462-5819 **Orange:** (407) 836-9140 **Osceola:** (407) 343-2133 Palm Beach: (561) 712-6400 Pasco: (727) 847-8137 or TDD line, (352) 521-5137 Pinellas: (727) 464-3800 **Polk:** (863) 534-5600 Putnam: (386) 329-0379 **Santa Rosa:** (850) 983-5360 **Sarasota:** (941) 861-5000 Seminole: (407) 665-5102 St. Johns: (904) 824-5550 **St. Lucie:** (772) 462-8100 Sumter: (352) 569-1660 **Suwannee:** (352) 364-3405 Taylor: (850) 838-3575 Union: (386) 496-4300

Volusia:

Southeast Volusia, (386) 423-3395 West Volusia, (386) 736-5980 Daytona Beach, (386) 258-4088

Wakulla: (850) 745-7200

Walton: (850) 892-8186

Washington: (850) 638-6203

County health departments

Alachua County 224 S.E. 24th St. Gainesville 32641 (352) 334-7900 FAX (352) 955-6428

Baker County 480 W. Lowder St. Macclenny 32063 (904) 259-6291, EXT. 2230 FAX (904) 259-1950

Bay County 597 W. 11th St. Panama City 32401 (850) 872-4455 FAX (850) 872-7626

Bradford County 1801 N. Temple Ave. Starke 32091 (904) 964-7732 FAX (904) 964-3024

Brevard County 2575 N. Courtenay Pky Merritt Island 32953 (321) 454-7151 FAX (321) 454-7128

Broward County 780 S.W. 24th St. Ft. Lauderdale 33315 (954) 467-4700 FAX (954) 760-7798

Calhoun County 19611 S.R. 20 West Blountstown 32424 (850) 674-5645 FAX (850) 674-5420

Charlotte County 1100 Loveland Blvd. Port Charlotte 33980 (941) 624-7200 FAX (941) 624-7202

Citrus County 3700 W. Sovereign Path Lecanto 34461 (352) 527-0068, EXT. 261 FAX (352) 620-7565 **Clay County** 301 S. West St. Green Cove Springs 32043 (904) 529-2801 FAX (904) 529-28031

Collier County 3301 Tamiami Trail East Suite 145, Bldg. H Naples 34112-4961 (239) 252-8200 FAX (239) 252-2552

Columbia County 217 N.E. Franklin St. Lake City 32055 (386) 758-1068 FAX (386) 758-3900

DeSoto County 34 South Baldwin Ave. Arcadia 34266 (863) 993-4601 FAX (863) 993-4606

Dixie County 149 N.E. 241st St. Cross City 32628 (352) 498-1360 FAX (352) 498-1363

Duval County 900 University Blvd. North Jacksonville 32211 (904) 253-1000 FAX (904) 632-5338

Escambia County 1295 W. Fairfield Dr. Pensacola 32501 (850) 595-6500 FAX (850) 595-6745

Flagler County 301 Dr. Carter Blvd. Bunnell 32110 (386) 437-7350 FAX (386) 437-7353

Franklin County 139 12th St. Apalachicola 32320 (850) 653-2111 FAX (850) 653-9896 Gadsden County 278 LaSalle LeFall Dr. Quincy 32353 (850) 875-7200, EXT. 325 FAX (850) 627-9134

Gilchrist County 119 N.E. 1st St. Trenton 32693 (352) 463-3120 FAX 352-463-3425

Glades County 1021 Health Park Dr. Moore Haven 33471 (863) 946-0707 FAX (863) 946-3097

Gulf County 2475 Garrison Ave. Port St. Joe 32456 (850) 227-1276 FAX (850) 227-1766

Hamilton County 209 S.E. Central Ave. Jasper 32052 (386) 792-1414 FAX (386) 792-2352

Hardee County 115 K D Revell Rd. Wauchula 33873-2051 (863) 773-4161 FAX (863) 773-0978

Hendry County 1140 Pratt Blvd. LaBelle 33975-0070 (863) 674-4041, EXT. 108 FAX (863) 674-4605

Hernando County 300 South Main St. Brooksville 34601 (354) 540-6800 FAX (352) 754-4132

Highlands County 7205 S. George Blvd. Sebring 33875 (863) 386-6040, EXT. 215 FAX (863) 386-6048 Hillsborough County

1105 East Kennedy Blvd. Tampa 33604 (813) 307-8000 FAX (813) 272-6984

Holmes County 603 Scenic Circle Bonifay 32425 (850) 547-8500 FAX (850) 547-8515

Indian River County 1900 27th St. Vero Beach 32960 (772) 794-7400 FAX (772) 794-7453

Jackson County 4979 Healthy Way Marianna 32446 (850) 526-2412 FAX (850) 718-0383

Jefferson County 1255 W. Washington St. Monticello 32344 (850) 342-0170 FAX (850) 342-0257

Lafayette County 140 S.W. Virginia Circle Mayo 32066-1806 (386) 294-1321 FAX (386) 294-3876

Lake County 16140 U.S. Hwy. 441 Eustis 32726 (352) 589-6424 FAX (352) 589-6492

Lake County Satellite 835 7th St. Bldg. B, Ste 4 Clermont 34711 (352) 394-4399, EXT. 113

Lee County 3920 Michigan Ave. Ft. Meyers 33916 (239) 332-9501 FAX (239) 332-9567 Leon County 2965 Municipal Way Tallahassee 32316 (850) 606-8150 FAX (850) 487-7954

Levy County 66 W. Main St. Bronson 32621 (352) 486-5300 FAX (352) 486-5307

Liberty County 12832 North Central Ave. Bristol 32321 (850) 643-2415 FAX (850) 643-5689

Madison County 218 S.W. Third Ave. Madison 32340 (850) 973-5000 FAX (850) 973-5007

Manatee County 410 6th Ave. E. Bradenton 34208-1968 (941) 748-0747, EXT. 1222 FAX (941) 714-7282

Marion County 1801 S.E. 32nd Ave. Ocala 34478 (352) 629-0137 FAX (352) 694-1613

Martin County 3441 SE Willoughby Blvd. Stuart 34994 (772) 221-4000 FAX (772) 221-4990

Miami-Dade County 8175 N.W. 12th St. Suite 300 Miami 33126 (305) 324-2400 FAX (786) 336-1297

Monroe County 1100 Simonton St. Key West 33041-6193 (305) 293-7500 FAX (305) 293-7535 Nassau County 30 South 4th St. Fernandina Beach 32035-0517 (904) 548-1800 FAX (904) 277-7286

Okaloosa County 221 Hospital Drive, N.E. Ft. Walton Beach 32548 (850) 833-9240 FAX (850) 833-9252

Okeechobee County 1728 N.W. 9th Ave. Okeechobee 34973 (863) 462-5819 FAX (863) 462-5219

Orange County 6101 Lake Ellenor Dr. Orlando 32809 (407) 858-1400 FAX (407) 858-5514

East Orlando Satellite Office 12050 E. Colonial Dr. Orlando 32826 (407) 249-6232, EXT. 249

Osceola County 1875 Boggy Creek Rd. Kissimmee 34745 (407) 343-2000 FAX (407) 343-2084

Palm Beach County 800 N. Clematis St. West Palm Beach 33401 (561) 840-4500 FAX (561) 837-5197

Pasco County 1394115th St., Room 212 Dade City 33525-4010 (352) 521-1450 FAX (352) 521-1386

New Port Richey Satellite Office 10841 Little Rd. New Port Richey 34654 (727) 861-5250, EXT. 151 **Pinellas County** 205 Dr. Martin Luther King Jr. Blvd. North St. Petersburg 33701 (727) 824-6900 FAX (727) 820-4275

Polk County 1290 Golfview Ave. Bartow 33830 (863) 519-7900, EXT. 11002 FAX (863) 534-0293

Putnam County 2801 Kennedy St. Palatka 32177 (386) 326-3200 FAX (386) 326-3350

Santa Rosa County 5527 Stewart St. Milton 32572-0929 (850) 983-5200 FAX (850) 983-5215

Sarasota County 2200 Ringling Blvd Sarasota 34237 (941) 861-2900 FAX (941) 861-2828

Venice Satellite Office 4000 Tamiami Trail South Venice 34293 (941) 861-3528

Seminole County 400 West Airport Blvd. Sanford 32773-5496 (407) 665-3000 FAX (407) 665-3259

St. Johns County 1955 U.S. 1 South, Suite 100 St. Augustine 32086 (904) 825-5055 FAX (904) 823-4062

St. Lucie County 5150 N.W. Milner Rd. Port St. Lucie 34983 (772) 462-3800 FAX (772) 873-4941 Sumter County

415 E. Noble Ave. Bushnell 33513 (352) 569-3121 FAX (352) 793-1506

Wildwood Satellite Office

104 Rutland St. Wildwood 34785 (352) 330-1313, EXT. 245 FAX (352) 568-0930

Suwannee County 915 Nobles Ferry Rd. Live Oak 32060 (386) 362-2708 FAX (386) 362-6301

Taylor County 1215 Peacock Avenue Perry 32347 (850) 584-5087, EXT. 174 FAX (850) 584-8653

Union County 495 East Main St. Lake Butler 32054 (386) 496-3211 FAX (386) 496-1599

Volusia County 1845 Holsonback Dr. Daytona Beach 32120 (386) 274-0500 FAX (386) 274-0506

Wakulla County 48 Oak St. Crawfordville 32327 (850) 926-0400 FAX (850) 926-1938

Walton County 362 State Highway 83 St. DeFuniak Springs 32433 (850) 892-8015 FAX (850) 892-8457

Washington County 1338 South Blvd. Chipley 32428 (850) 638-6240 FAX (850) 638-6244

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Florida Department of Health Office of Communications and Bureau of Preparedness and Response 4052 Bald Cypress Way, Bin A04 Tallahassee, Florida 32399

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