



# The Prepared Community Phase II Targeted Outreach Network

County	Bernalillo County
Prepared By	Bernalillo County Community Health Council
Date Completed	July 2006
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### Communications Channels in Bernalillo County

The radio stations that residents of Bernalillo County listen to with contact information are in Table 1.

<b>KLYT</b>	<b>FM</b>	<b>88.3</b>	<b>Christian Contemporary</b>	<b>505-338-3688</b>
<b>KANW</b>	<b>FM</b>	<b>89.1</b>	<b>Public Radio</b>	<b>505-242-7163</b>
<b>KUNM</b>	<b>FM</b>	<b>89.9</b>	<b>Public Radio</b>	<b>505-277-4806</b>
<b>KFLQ</b>	<b>FM</b>	<b>91.5</b>	<b>Religious</b>	<b>505-296-9100</b>
<b>KRST</b>	<b>FM</b>	<b>92.3</b>	<b>Religious</b>	<b>505-767-6700</b>
<b>KKOB</b>	<b>FM</b>	<b>93.3</b>	<b>Top-40</b>	<b>505-767-6700</b>
<b>KZRR</b>	<b>FM</b>	<b>94.1</b>	<b>Rock</b>	<b>505-830-6400</b>
<b>KBZU</b>	<b>FM</b>	<b>96.3</b>	<b>Classic Rock</b>	<b>505-767-6700</b>
<b>KMGA</b>	<b>FM</b>	<b>99.5</b>	<b>Adult Contemporary</b>	<b>505-767-6700</b>
<b>KPEK</b>	<b>FM</b>	<b>100.3</b>	<b>Modern Adult Contemporary</b>	<b>505-299-7325</b>
<b>KJFA</b>	<b>FM</b>	<b>101.3</b>	<b>Spanish</b>	<b>505-262-1142</b>
<b>KDRF</b>	<b>FM</b>	<b>103.3</b>	<b>Adult Contemporary</b>	<b>505-767-6700</b>
<b>KBQI</b>	<b>FM</b>	<b>107.9</b>	<b>Country</b>	<b>505-830-6400</b>
<b>KNML</b>	<b>AM</b>	<b>610</b>	<b>Sports</b>	<b>505-767-6700</b>
<b>KDAZ</b>	<b>AM</b>	<b>730</b>	<b>Spanish</b>	<b>505-345-7373</b>
<b>KKOB</b>	<b>AM</b>	<b>770</b>	<b>News/Talk</b>	<b>505-767-6700</b>
<b>KSVA</b>	<b>AM</b>	<b>920</b>	<b>Religious</b>	<b>505-890-0800</b>
<b>KKIM</b>	<b>AM</b>	<b>1000</b>	<b>Religious</b>	<b>505-341-9400</b>
<b>KDEF</b>	<b>AM</b>	<b>1150</b>	<b>News</b>	<b>505-888-1150</b>
<b>KABQ</b>	<b>AM</b>	<b>1350</b>	<b>Talk</b>	<b>505-830-6400</b>
<b>KRZY</b>	<b>AM</b>	<b>1450</b>	<b>Spanish</b>	<b>505-342-4141</b>
<b>KKJY</b>	<b>AM</b>	<b>1550</b>	<b>Nostalgia</b>	<b>505-899-5029</b>
<b>KRKE</b>	<b>AM</b>	<b>1600</b>	<b>News/Talk</b>	<b>505-899-5029</b>

## Newspapers

<b>Albuquerque Journal</b>	<b>505-823-3393</b>	<b>Distributed Daily</b>
<b>Albuquerque Tribune</b>	<b>505-823-7777</b>	<b>Distributed Daily</b>
<b>UNM Daily Lobo</b>	<b>505-277-5656</b>	<b>Distributed Daily</b>
<b>Weekly Alibi</b>	<b>505-346-0660</b>	<b>Distributed Weekly</b>
<b>Crosswinds Weekly</b>	<b>505-883-4750</b>	<b>Distributed Weekly</b>

## Albuquerque Television Stations

<b>KOAT ABC</b>	<b>Channel 7</b> <b>(505) 884-7777</b>
<b>KASA FOX</b>	<b>Channel 2</b> <b>(505) 246-2222</b>
<b>KRQE CBS</b>	<b>Channel 13</b> <b>(505) 243-2285</b>
<b>KAZQ Independent</b>	<b>Channel 32</b> <b>(505) 884-8355</b>
<b>KOBTV NBC</b>	<b>Channel 4</b> <b>(505) 243-4411</b>
<b>KNME PBS</b>	<b>Channel 5</b> <b>(505) 277-2922</b>
<b>KTFQ Telefutura</b>	<b>Channel 14</b> <b>(505) 262-1142</b>
<b>KASY UPN</b>	<b>Channel 50</b> <b>(505) 797-1919</b>
<b>KWBQ WB</b>	<b>Channel 19</b> <b>(505) 797-1919</b>

**Reverse 9-1-1**

Bernalillo County is equipped with Reverse 911 capabilities. REVERSE 911 is a communications solution that uses a combination of database and GIS mapping technologies to deliver outbound notifications in the event of an emergency. Users can quickly target a precise geographic area and saturate it with thousands of calls per hour. The system provides immediate interaction with recipients and aids in rapid response to specific needs. Users can also create a list of individuals with common characteristics (such as a Neighborhood Crime Watch group or emergency responder teams) and contact them with helpful information as needed.

**2-1-1 Access**

Bernalillo County's 2-1-1 reaches United Way in Albuquerque. They are only equipped to address referrals to community organizations in non-crisis situations. In crisis situations, 911 would coordinate with the American Red Cross.

**Internet Access & Cellular Phone Service**

Internet access and cellular phone service is available throughout Bernalillo County, with only a few service gaps in the East Mountain area. Providers are available in the Yellow Pages.

**Hotlines**

<b>Police, Fire, Ambulance</b> 911	<b>Domestic Violence Hotline</b> (505) 247-4219 1-800-773-3645	<b>Child Abuse/Neglect</b> (505) 841-6677	<b>Suicide Line/UNM Crisis Line</b> (505) 247-1121
<b>Homeless Crisis Hotline</b> 1-800-432-6217 ext. 7267	<b>Alcoholics Anonymous</b> (505) 266-1900	<b>UNM Mental Health Center</b> (505) 843-2920	<b>Rape Crisis Center</b> (505) 266-77

## **Populations**

### ***Children***

#### **General Children**

<b>Albuquerque Public Schools</b> Community Relations Rigo Chavez Albuquerque, NM (505) 881-8421	<b>A New Day, Inc.</b> 2820 Ridgecrest SE Albuquerque, NM 87110 <a href="mailto:gcottingham@ndnm.org">gcottingham@ndnm.org</a>	<b>Children Youth and Families Department</b> 1120 Paseo De Peralta Santa Fe, NM 87501 (505) 827-7602	<b>Youth Development, Inc.</b> 6301 Central SW Albuquerque, NM 87105 (505) 831-6038	<b>Bernalillo County Juvenile Detention Center</b> 5100 Second St. NW Albuquerque, NM 87107 (505) 761-6600
<b>New Mexico Association for the Education of Young Children (NMAEYC)</b> Tillie Sanchez 5029 Rockcress Dr. NW Albuquerque, NM 87120 (505) 899-9170 <a href="mailto:Sanchez_Til@APS.edu">Sanchez_Til@APS.edu</a>	<b>New Mexico Voices for Children</b> Alamo S.E., Suite 120 Albuquerque, NM 87106 (505) 244-9505	<b>Bernalillo County Extension Service 4-H Program</b> 1510 Menaul NW Albuquerque, NM 87107 (505) 243-1386 <a href="mailto:esachse@NMSU.edu">esachse@NMSU.edu</a>	<b>NMDOH Immunization Program</b> PO Box 26110 Santa Fe, NM 87502-6100 <b>(505) 827-0219</b>	<b>New Mexi-Kids</b> NM Human Services Department P.O. Box 2348 Santa Fe, NM 87504-2348 (505) 827-3100
<b>All Faiths Receiving Home</b> Steve Johnson 1709 Moon Street NE Albuquerque, NM 87112 (505) 271-0329 <a href="mailto:sjohnson@allfaiths.org">sjohnson@allfaiths.org</a>	<b>Boys &amp; Girls Club of Albuquerque</b> 3333 Truman NE Albuquerque, NM 87110 (505) 881-0777 <a href="mailto:mikek@bg-heights.org">mikek@bg-heights.org</a>	<b>Families &amp; Child Guidance Center</b> Nancy Grau, PhD 117 Montclair SE Albuquerque, NM 87110 (505) 232-5239	<b>YMCA of Central NM</b> 4901 Indian School Road NE Albuquerque, NM 87110 (505) 881-4787 <a href="mailto:NMYMCA1@aol.com">NMYMCA1@aol.com</a>	

### **Home school Associations**

<b>Albuquerque Home Learners</b> Albuquerque, NM Contact: Audra Phone: (505) 797-8989 <a href="mailto:abqhomelearners@yahoo.com">abqhomelearners@yahoo.com</a>	<b>Albuquerque Homeschool Co-op</b> Albuquerque, NM <a href="mailto:ahomeschoolcoop@yahoo.com">ahomeschoolcoop@yahoo.com</a>	<b>New Mexico Family Educators (NMFE)</b> Darla McLeod P.O. Box 92276 Albuquerque, NM 87199-2276 (505) 275-7053	<b>Rio Rancho Unschoolers</b> Serving Rio Rancho, Corrales, Westside, Albuquerque and surrounding areas Crystal Miller <a href="mailto:willowsfortress@cablenet.net">willowsfortress@cablenet.net</a>	<b>Cottonwood Homeschoolers</b> Serving Albuquerque, Rio Rancho and surrounding communities <a href="mailto:shane@oneillpcs.com">shane@oneillpcs.com</a>
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### **After school programs**

<b>Family Focus Center</b> 441 Monroe NE Albuquerque, NM 87108 (505) 260-6106	<b>Campfire USA</b> 1613 University NE Albuquerque, NM 87102 (505) 842-8787	<b>PB&amp; J Family Services, Inc.</b> Angela Vachio 1101 Lopez SW Albuquerque, NM 87105-8900 (505) 877-7060 <a href="mailto:angie@pbjfamilyservices.org">angie@pbjfamilyservices.org</a>
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### **Faith Based Organizations**

<b>NM Conference of Churches</b> 720 Vassar Dr. NE Albuquerque, NM 87106-2724 (505) 255-1509	<b>Union of Messianic Jewish Congregations</b> 529 Jefferson NE Albuquerque, NM 87108 (505) 232-8288	<b>American Indian Bible Leadership Center</b> 8624 Zuni Road SE Albuquerque, NM 87108 (505) 268-7147	<b>New Mexico Baptist Foundation</b> 2517 Wyoming NE Albuquerque, NM 87112 (505) 332-3777	<b>Buddhist Center of New Mexico</b> 145 Madison NE Albuquerque, NM 87108 (505) 256-7520
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<b>Children</b> <p>Approximately one quarter of Bernalillo County is under 18 years of age. In 2004, nearly 111,000 children ages 3 years and older in Bernalillo County were enrolled in some type of school. There are 86,557 students in grades Kindergarten through 12<sup>th</sup> grade in the Albuquerque Public School district. These students attend one of the 80 elementary schools, 26 middle schools, 11 high schools, or 10 alternative schools located throughout the area. In addition, there were 3,312 home-schooled children reporting to the Department of Education in Bernalillo County during the 1999 – 2000 academic year.</p>		
<b>Before</b> <ul style="list-style-type: none"> <li>• Support families to develop a preparedness plan</li> <li>• Learn about school and/or daycare emergency plans</li> <li>• Use networks to distribute preparedness information</li> <li>• Prepare to be self-sufficient</li> <li>• Have and exercise an emergency operations plan (EOP)</li> <li>• Link EOP's between groups/organizations</li> <li>• Public information about plans including orientations and drills</li> </ul>	<b>During</b> <ul style="list-style-type: none"> <li>• Implement plan</li> <li>• Use existing networks to distribute emergency information and provide assistance</li> </ul>	<b>After</b> <ul style="list-style-type: none"> <li>• Follow up contact with clients regarding disaster recovery and appropriate referrals</li> <li>• Provide services to those they serve</li> <li>• After-action learning</li> <li>• Distribute recovery information through referrals</li> <li>• Continuous improvement to plans and annexes resulting from gaps identified during practice or an event</li> </ul>

## *Elderly*

### General Elderly

<b>New Mexico Aging &amp; Long-Term Services Department</b> 1015 Tijeras NW, Suite 200 Albuquerque, NM 87102 505-222-4500	<b>Jewish Family Service</b> 5520 Wyoming Blvd. NE, Suite 200 Albuquerque, NM 87109 (505) 291-1818	<b>Department of Senior Affairs</b> Administrative Offices 714 7th Street SW Albuquerque, NM 87102 (505) 764-6400	<b>New Mexico Association for Home &amp; Hospice Care</b> 3200 Carlisle Blvd. N.E. Suite 117 Albuquerque, NM 87110 (505) 889-4556 <a href="mailto:joieg@nmahc.org">joieg@nmahc.org</a>	<b>Meals on Wheels</b> Helen Evans 5901 Harper Dr., NE Albuquerque, NM 87109 505-823-8060 <a href="mailto:helen-ed@mow-nm.org">helen-ed@mow-nm.org</a>
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### Senior Centers

<b>Barelas Senior Center</b> 714 7 <sup>th</sup> St. SW Albuquerque, NM 87102 (505) 764-6436	<b>Bear Canyon Senior Center</b> 4645 Pitt NE Albuquerque, NM 87111 (505) 291-6211	<b>Highland Senior Center</b> 131 Monroe NE Albuquerque, NM 87108 (505) 256-2000	<b>Manzano Mesa Multigenerational Center</b> 501 Elizabeth SE Albuquerque, NM 87123 (505) 275-8731	<b>North Valley Senior Center</b> 3825 4th Street NW Albuquerque, NM 87107 (505) 761-4025	<b>Palo Duro Senior Center</b> 5221 Palo Duro NE Albuquerque, NM 87110 (505) 888-8102
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<b>Elderly</b>		
In 2004, over 65,000 people age 65 and over resided in Bernalillo County. Of that population approximately 34,000 were ages 65 to 74; 23,000 were ages 75 to 84; and nearly 8,000 were age 85 or over. Thirty-nine percent of this total population is afflicted with some type of disability.		
<b>Before</b>	<b>During</b>	<b>After</b>
<ul style="list-style-type: none"> <li>• All assisted living facilities and nursing homes should develop an emergency preparedness plan</li> <li>• Create lists of medications with Rx #'s and allergies</li> <li>• Have family contact information readily accessible</li> <li>• Store extra oxygen, medication and other medical supplies</li> <li>• Use Meals on Wheels and other networks to distribute preparedness information</li> <li>• Prepare to be self-sufficient</li> <li>• Have and exercise an emergency operations plan (EOP)</li> <li>• Link EOP's between groups/organizations</li> <li>• Public information about plans including orientations and drills</li> <li>• Know where the population served lives</li> </ul>	<ul style="list-style-type: none"> <li>• Implement plan</li> <li>• Use existing networks to distribute emergency information and provide assistance</li> </ul>	<ul style="list-style-type: none"> <li>• Follow up contact with clients regarding disaster recovery and appropriate referrals</li> <li>• Provide services to those they serve</li> <li>• After-action learning</li> <li>• Distribute recovery information through referrals</li> <li>• Continuous improvement to plans and annexes resulting from gaps identified during practice or an event</li> </ul>

*People With Chronic Mental Illness*

<b>National Alliance for the Mentally Ill – New Mexico</b> 6001 Marble NE, Ste 8 Albuquerque, NM 87110 (505) 260-0154 <a href="http://nm.nami.org/">http://nm.nami.org/</a>	<b>ValueOptions, Albuquerque Service Center</b> 2400 Louisiana Blvd. NE Building 5 - Suite 200 P.O. Box 30650 Albuquerque, NM 87190-0650 (505) 346-9500	<b>DBSA Albuquerque</b> PO Box 27619 Albuquerque, NM 87125-7619 (505) 889-3632 <a href="mailto:dbsa4albq@yahoo.com">dbsa4albq@yahoo.com</a>	<b>Bernalillo County Local Collaborative</b> Leigh Mason 111 Union Square SE, Suite 300 Albuquerque NM 87102 (505) 314-0319 <a href="mailto:lmason@bernco.gov">lmason@bernco.gov</a>
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**People with chronic mental illness**

The number of Bernalillo County residents with chronic mental illnesses is unknown; however state data indicates that some 79,700 (6.5%) New Mexican adults suffer from Serious Mental Illness (SMI). This does not include everyone who has a disorder, but only those with schizophrenia, manic-depressive (bipolar) disorder, major depression, panic disorder, obsessive-compulsive disorder or Post Traumatic Stress Disorder (PTSD); and who also have significant impairment. In addition, it is estimated that 44,406 New Mexican children and adolescents (under 18) suffer from Serious Emotional Disturbance (SED), defined as any diagnosable mental disorder that seriously interferes with the child's role or functioning in family, school or community activities. Again, this only includes those who are seriously impaired.

**Note: There is an existing gap in services, so in the event of an emergency there will be a huge problem connecting people with needed services. With two major entities closing behavioral health services, there will be more of an impact on already limited services.**

Before	During	After
<ul style="list-style-type: none"><li>• Use networks to distribute preparedness information</li><li>• Prepare to be self-sufficient</li><li>• Have and exercise an emergency operations plan (EOP)</li><li>• Link EOP's between groups/organizations</li><li>• Public information about plans including orientations and drills</li></ul>	<ul style="list-style-type: none"><li>• Implement plan</li><li>• Use existing networks to distribute emergency information and provide assistance</li></ul>	<ul style="list-style-type: none"><li>• Follow up contact with clients regarding disaster recovery and appropriate referrals</li><li>• Provide services to those they serve</li><li>• After-action learning</li><li>• Distribute recovery information through referrals</li><li>• Continuous improvement to plans and annexes resulting from gaps identified during practice or an event</li></ul>

### *People With Substance Abuse Problems*

<b>Alcoholics Anonymous</b> 1923 Alvarado NE Albuquerque, NM 87110 (505) 266-1900 - Call 24 hours	<b>Narcotics Anonymous</b> RGRSC P.O. Box 3692 Albuquerque, NM 87190 (505) 260-9889 – Call 24 hours	<b>Turquoise Lodge</b> 6000 Isleta Blvd. SW Albuquerque, NM 87105 (505) 841-8978	<b>UNM CASAA</b> (Center on Alcoholism, Substance Abuse & Addictions) 2350 Alamo SE Albuquerque, NM 87106 (505) 768-0150	<b>Behavioral Health Network</b> Kaseman Hospital 8300 Constitution NE Albuquerque, NM 87110 (505) 291-2991 <b>(505) 291-2540</b>
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#### **People with substance abuse problems**

Alcohol abuse is a statewide problem in New Mexico. In 2003, an alcohol-involved motor vehicle crash occurred every 147 minutes, resulting in one fatality every 44 hours. From 2000 to 2002, DWI citations in Bernalillo County have increased. Drug abuse is another problem, particularly in Albuquerque. According to APD, narcotic offenses rose from 3,766 in 2000 to 4,140 in 2002. In addition, of the adults arrested in 2001 in Albuquerque, 63.8% of males and 66.2% of females tested positive for an illegal drug.

**Note: There is an existing gap in services, so in the event of an emergency there will be a huge problem connecting people with needed services. With two major entities closing behavioral health services, there will be more of an impact on already limited services.**

<b>Before</b>	<b>During</b>	<b>After</b>
<ul style="list-style-type: none"> <li>• Use networks to distribute preparedness information</li> <li>• Prepare to be self-sufficient</li> <li>• Have and exercise an emergency operations plan (EOP)</li> <li>• Link EOP's between groups/organizations</li> <li>• Public information about plans including orientations and drills</li> </ul>	<ul style="list-style-type: none"> <li>• Implement plan</li> <li>• Use existing networks to distribute emergency information and provide assistance</li> </ul>	<ul style="list-style-type: none"> <li>• Follow up contact with clients regarding disaster recovery and appropriate referrals</li> <li>• Provide services to those they serve</li> <li>• After-action learning</li> <li>• Distribute recovery information through referrals</li> <li>• Continuous improvement to plans and annexes resulting from gaps identified during practice or an event</li> </ul>

### *People With Disabilities*

<b>ARCA</b> 11300 Lomas Blvd. NE Albuquerque, NM 87112 (505) 332-6700 <a href="http://www.ArcaOpeningDoors.org">www.ArcaOpeningDoors.org</a>	<b>The Arc of New Mexico</b> 3655 Carlisle NE Albuquerque, NM 87110-1644 (505) 883-4630 <a href="mailto:arcnm@arcnm.org">arcnm@arcnm.org</a>	<b>Goodwill Industries of New Mexico</b> 5000 San Mateo NE Albuquerque, NM 87109 (505) 881-6401	<b>Commission for the Blind</b> 2200 Yale Blvd. SE Albuquerque, NM 87106 (505) 841-8844	<b>Commission for Deaf &amp; Hard of Hearing Persons</b> 2500 Louisiana, Suite 400 Albuquerque, NM 87110 (505) 881-8824	<b>Department of Veteran Affairs Albuquerque Office</b> 500 Gold Avenue SW Albuquerque, NM 87102 <b>1-800-827-1000</b>
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### **People with disabilities or impairments**

In 2000, there were nearly 30,000 Bernalillo County residents with some type of sensory, physical, or mental disability. Males had a slightly higher number of disabilities than females. The total number of people with sensory disabilities was 7,197; physical disabilities were 13,830; and mental disabilities were 8,242.

<b>Before</b>	<b>During</b>	<b>After</b>
<ul style="list-style-type: none"> <li>• Use networks to distribute preparedness information</li> <li>• Prepare to be self-sufficient</li> <li>• Have and exercise an emergency operations plan (EOP)</li> <li>• Link EOP's between groups/organizations</li> <li>• Public information about plans including orientations and drills</li> <li>• Distribute materials and information in an appropriate format for the population served</li> </ul>	<ul style="list-style-type: none"> <li>• Implement plan</li> <li>• Use existing networks to distribute emergency information and provide assistance</li> <li>• Distribute materials and information in an appropriate format for the population served</li> </ul>	<ul style="list-style-type: none"> <li>• Follow up contact with clients regarding disaster recovery and appropriate referrals</li> <li>• Provide services to those they serve</li> <li>• After-action learning</li> <li>• Distribute recovery information through referrals</li> <li>• Continuous improvement to plans and annexes resulting from gaps identified during practice or an event</li> <li>• Distribute materials and information in an appropriate format for the population served</li> </ul>

### *Non-English Speaking People*

<b>Hispano Chamber of Commerce</b> 1309 4 <sup>th</sup> Street SW Albuquerque, NM 87102 (505) 842-9003	<b>Isleta Pueblo</b> P.O. Box 1270 Isleta Pueblo, NM 87022 (505) 869-3111	<b>San Felipe Pueblo</b> PO Box 4339 San Felipe Pueblo NM 87001 (505) 867-3381	<b>Santa Ana Pueblo</b> 2 Dove Road Santa Ana NM 87004 (505) 867-3301	<b>Sandia Pueblo</b> PO Box 6008 Bernalillo NM 87004 (505) 867-3317	<b>Zia Pueblo</b> 135 Capital Square Dr Zia Pueblo NM 87053-6013 (505) 867-3300
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### **Non-English Speaking People**

Language is an important planning issue because information needs to be available in different languages. Bi-lingual responders and translator pools would be helpful in providing assistance to populations who do not use English as their primary language. Among people at least five years old living in Bernalillo County in 2004, 28 percent spoke a language other than English at home. Of those speaking a language other than English at home, 87 percent spoke Spanish and 13 percent spoke some other language; 30 percent reported that they did not speak English "very well". It is especially important to note the South Valley, where the majority of the population is of Hispanic or Latino background. In this region of Bernalillo County, approximately 53% of the population speaks a language other than English at home.<sup>i</sup>

<b>Before</b>	<b>During</b>	<b>After</b>
<ul style="list-style-type: none"> <li>• Use networks to distribute preparedness information</li> <li>• Prepare to be self-sufficient</li> <li>• Have and exercise an emergency operations plan (EOP)</li> <li>• Link EOP's between groups/organizations</li> <li>• Public information about plans including orientations and drills</li> <li>• Distribute materials and information in an appropriate format for the population served</li> </ul>	<ul style="list-style-type: none"> <li>• Implement plan</li> <li>• Use existing networks to distribute emergency information and provide assistance</li> <li>• Distribute materials and information in an appropriate format for the population served</li> </ul>	<ul style="list-style-type: none"> <li>• Follow up contact with clients regarding disaster recovery and appropriate referrals</li> <li>• Provide services to those they serve</li> <li>• After-action learning</li> <li>• Distribute recovery information through referrals</li> <li>• Continuous improvement to plans and annexes resulting from gaps identified during practice or an event</li> <li>• Distribute materials and information in an appropriate format for the population served</li> </ul>

*People who are Homeless*

<b>Joy Junction</b> 4500 Second SW Albuquerque, NM 87105 1-800-924-0569 (505) 877-6967(admin.)	<b>Shelter for Victims of Domestic Violence</b> P.O. Box 25363 Albuquerque, NM 87125 (505) 247-4219 1-800-773-3645 <a href="mailto:wcoasttdv@swcp.com">wcoasttdv@swcp.com</a>	<b>Albuquerque Health Care for the Homeless</b> PO Box 25445 Albuquerque, NM 87125-0445 (505) 766-5197 <a href="mailto:info@abqhch.org">info@abqhch.org</a>	<b>The Salvation Army</b> PO Drawer 27690 Albuquerque, NM 87125-7690 (505) 881-4293	<b>Albuquerque Rescue Mission</b> PO Box 331 Albuquerque, NM 87103 (505) 346-4673
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### **People who are Homeless**

It is difficult to determine the number of homeless people living in any community. Albuquerque Health Care for the Homeless (AHCH) definition of homelessness includes persons who spent the previous night 1) in an emergency shelter, 2) “on the streets”, including abandoned or public buildings, in vehicles or elsewhere out of door, 3) in a motel, 4) “doubled up” temporarily in homes of friends or family members. In 2002, 14,000 clients spent the night at one of AHCH’s shelters or residential facilities. The Federal Housing and Urban Development Department (HUD) estimates that at any given time in Albuquerque alone, there are approximately 2,558 homeless individuals and 1,043 persons in homeless families with children for a total of 3,601, of which 2,609 were unsheltered. Special planning issues for the homeless population include determining the number of homeless to be evacuated, lack of communication methods including warning in the event of an impending disaster, and difficulty communicating shelter and evacuation information.

<b>Before</b>	<b>During</b>	<b>After</b>
<ul style="list-style-type: none"><li>• Use networks to distribute preparedness information</li><li>• Prepare to be self-sufficient</li><li>• Have and exercise an emergency operations plan (EOP)</li><li>• Link EOP’s between groups/organizations</li><li>• Public information about plans including orientations and drills</li><li>• Distribute materials and information in an appropriate format for the population served</li></ul>	<ul style="list-style-type: none"><li>• Implement plan</li><li>• Use existing networks to distribute emergency information and provide assistance</li><li>• Distribute materials and information in an appropriate format for the population served</li></ul>	<ul style="list-style-type: none"><li>• Follow up contact with clients regarding disaster recovery and appropriate referrals</li><li>• Provide services to those they serve</li><li>• After-action learning</li><li>• Distribute recovery information through referrals</li><li>• Continuous improvement to plans and annexes resulting from gaps identified during practice or an event</li><li>• Distribute materials and information in an appropriate format for the population served</li></ul>



*People who are Incarcerated or Institutionalized*

<b>Bernalillo County Juvenile Detention Facility</b> 5100 Second St. NW Albuquerque, NM 87107 (505) 761-6600 <a href="mailto:info@bernco.gov">info@bernco.gov</a>	<b>Bernalillo County Metropolitan Detention Center</b> 100 John Dantis Drive Albuquerque, NM 87151 505-839-8700 <a href="mailto:william.tennant@state.nm.us">william.tennant@state.nm.us</a>	<b>UNM Psychiatric Center</b> 2600 Marble Ave. Albuquerque, NM 87106 (505) 272-2800 (505) 272-2861 (505) 272-1810
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**People who are Incarcerated or Institutionalized**

According to U.S. Census data, in 2000 there were 1,970 incarcerated people in Bernalillo County, which accounts for approximately 33 percent of the state's total incarcerated population.<sup>ii</sup>

Before	During	After
<ul style="list-style-type: none"> <li>• Use networks to distribute preparedness information</li> <li>• Prepare to be self-sufficient</li> <li>• Have and exercise an emergency operations plan (EOP)</li> <li>• Link EOP's between groups/organizations</li> <li>• Public information about plans including orientations and drills</li> </ul>	<ul style="list-style-type: none"> <li>• Implement plan</li> <li>• Use existing networks to distribute emergency information and provide assistance</li> </ul>	<ul style="list-style-type: none"> <li>• Follow up contact with clients regarding disaster recovery and appropriate referrals</li> <li>• Provide services to those they serve</li> <li>• After-action learning</li> <li>• Distribute recovery information through referrals</li> <li>• Continuous improvement to plans and annexes resulting from gaps identified during practice or an event</li> </ul>

*Community Emergency Preparedness Training*

<b>Community Emergency Response Team (CERT)</b> Jim Hunter 11510 Sunset Gardens SW, Albuquerque NM 87121 (505) 833-7381 <a href="mailto:jhunter@cabq.gov">mailto:jhunter@cabq.gov</a>	<b>Federal Emergency Management Agency</b> 16825 S. Seton Ave. Emmitsburg, MD 21727 (301) 447-1000 <a href="http://www.training.fema.gov/EMIWeb/">http://www.training.fema.gov/EMIWeb/</a>	<b>North Carolina Center for Public Health Preparedness</b> (919) 715-1311 <a href="http://www.sph.unc.edu/nccphp/training/">http://www.sph.unc.edu/nccphp/training/</a>	<b>American Red Cross Mid-Rio Grande Chapter</b> 142 Monroe Street NE Albuquerque, NM 87108 (505) 265-8514	<b>NM Department of Public Safety, Office of Emergency Management</b> Jeff Philips PO Box 1628 Santa Fe, NM 87504 (505) 476-9677
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<sup>i</sup> South Valley Environmental Quality Profile, 2003

<sup>ii</sup> New Mexico Department of Corrections Offender Statistics, 2003